



AUSTRALASIAN INSTITUTE OF MARINE SURVEYORS

AIMS Quality Policy

The Quality Management System (QMS) Policy Statement is a declaration that the Australasian Institute of Marine Surveyors (hereafter the AIMS or the Institute) considers 'quality' a critical issue and supporting documents outline the processes in place to ensure that the organisation satisfies applicable requirements of ISO 9001 quality management systems standard.

The existence of a QMS is important for several reasons. Most importantly, it articulates:

- The AIMS intentions regarding quality of services;
- Provides a framework for setting quality objectives
- The AIMS commitment to continuous improvement in quality management; and
- The responsibilities of the organisation, especially those with key roles, for maintaining quality of products services.

Quality is important to the Institute as the Board and staff value members. The AIMS strives to provide members with services which meet and exceed their expectations. The AIMS is also committed to continuous improvement and has established a Quality Management System which provides a framework for measuring and improving performance.

Our internal procedures are reviewed regularly and are held in a [Quality Manual](#) and [Policies and Procedures Manual](#) which is made available to all relevant interested parties, as appropriate.

Although the Chief Executive Officer has ultimate responsibility for quality and the management of the QMS, all employees have a responsibility within their own areas of work to help ensure that quality is embedded within the Institute.

Signed: 

Date: 11 April 2025