



AUSTRALASIAN INSTITUTE OF MARINE SURVEYORS

WORKSHOP CANCELLATION AND REFUND POLICY, TERM AND CONDITIONS

CANCELLATION AND REFUND POLICY

Cancellations and Transfers

Cancellations must be advised in writing to gm@aimsurveyors.com.au and your registration fee will be refundable subject to the following conditions:

Registrations

No refund will be provided if a registrant cancels a week prior or if a registrant fails to attend an event, however an alternate name can be provided to gm@aimsurveyors.com.au to transfer the registration to at no charge.

Non-payment of registration fees will result in registration not being confirmed. All fees being expressed are GST inclusive. Please note no refund will be provided if delegates are unable to be in attendance due to travel delays, cancellations, or illness.

Workshop Cancellations

In rare circumstances, actions resulting from acts or events beyond AIMS reasonable control may require the cancellation of a workshop. If AIMS cancels or postpones a workshop, all paid registrants are eligible for the following:

- A refund of the workshop fee; or
- A new date will be provided to registrants for the workshop.

Postponement or Cancellation by the Australasian Institute of Marine Surveyors (AIMS)

If the event is postponed or cancelled, the following will apply:

- Postponement: In the event of postponement by AIMS, all registrations will be carried over to a revised workshop date.
- Cancellation: In the event of full cancellation of the workshop by AIMS, all registration payments will be fully refunded.

TERMS AND CONDITIONS

AIMS reserves the right to cancel a workshop due to insufficient numbers – registrants will be notified if this occurs and activity value will be refunded.

AIMS takes all reasonable care to ensure that all workshop ticket costs are correct at the time of publication. Ticket prices are subject to change without notice.

Disclaimer

The opinions expressed in workshop are those of the presenter and do not necessarily reflect the views of AIMS. AIMS disclaims all responsibility and all liability (including without limitation for



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liability in negligence) for all expenses, losses, damages and costs that might be incurred as a result of the information presented being inaccurate or incomplete in any way, and for any reason reliance was placed on such information.

Registrant's Rights and Obligations

By registering, you warrant your details as provided are true and correct.

AIMS reserves the right, without any liability, to refuse admission to, or to eject you from a workshop, in its absolute discretion, including (without limitation), for failure to comply with these Terms.

Photography and the recording or transmitting of audio or visual material, data or information is prohibited.

Conduct

AIMS workshops present an opportunity to learn, and share knowledge. All participants, including, but not limited to, attendees, speakers and AIMS staff, and all others are expected to conduct themselves in a professional manner. AIMS is committed to providing a safe, productive and welcoming environment for all workshop participants. No workshop participants should be subject to any form of harassment, bullying or abuse and any such behaviour will not be tolerated.

All participants must comply with the instructions of presenters, facilitators and any AIMS staff.

AIMS reserves the right to take any action deemed necessary and appropriate, including immediate removal from the workshop without warning or refund, in response to any incident of unacceptable behavior, and reserves the right to prohibit attendance at any future workshop.

Privacy Policy

Please note that information you provide will be collected for the purposes of processing your registration and recording your attendance. AIMS may also use this information to provide you with information in relation to future workshops which may be relevant to you.

Photographs, recordings or screen shots may be taken at the event for use on various AIMS materials and publications, online and print. By registering for this event, you consent to AIMS recording and using your image and likeness. If you would not like AIMS to record you, please let an AIMS representative know prior to the event. Chat logs may be exported from the event by AIMS.

By submitting a registration form, you consent to AIMS collecting, using and disclosing your personal information (including credit card information) to administer the workshop. This may include the production of workshop attendee lists and photographs for marketing and related uses and updating your continual professional development record, unless notified otherwise. We will disclose personal information relating to credit card details for payment processing only.